

Kintbury Surgery

Date

1st October - 31st
October 2016

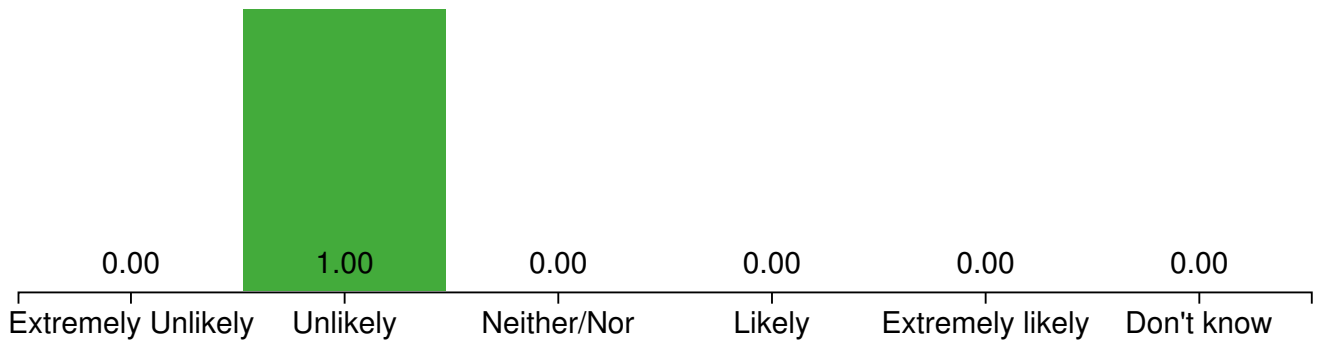
Average score this period



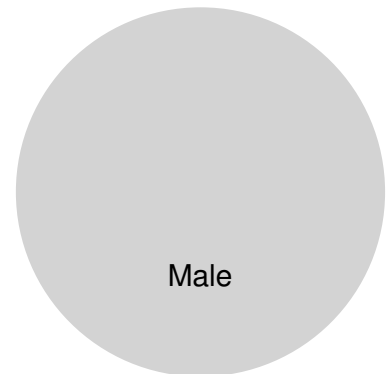
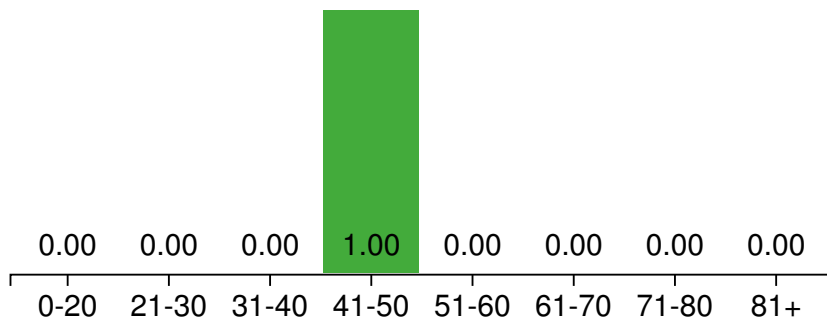
Reviews this period

1

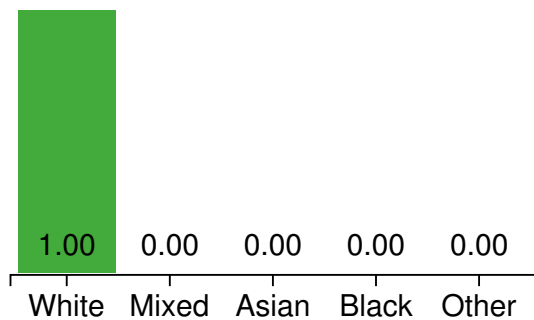
Reviews by score this period



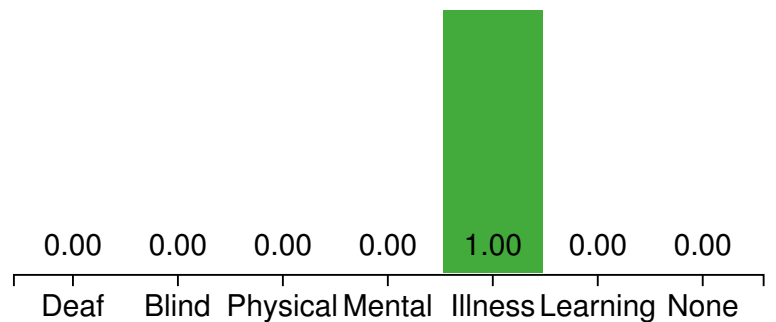
Reviews by age



Ethnicity



Long-standing conditions



2

Involvement	5.00	Booking in/couldn't park so had to leave on road and two
Cleanliness	4.00	minutes late, had to wait in queue of 3 before then seeing the
Staff	3.00	screen that has re-appeared to book in on time. Waited for 20/25
Appointment	1.00	mins before asking what's going on. Asked again told I'm next, nurse was delayed 11:20 app then was 12:03. Not a great experience waiting.

Source: offline

This report only contains reviews where permission to publish has been given by the reviewer.