

# Woolton Hill Surgery

Date

1st February - 28th February 2015

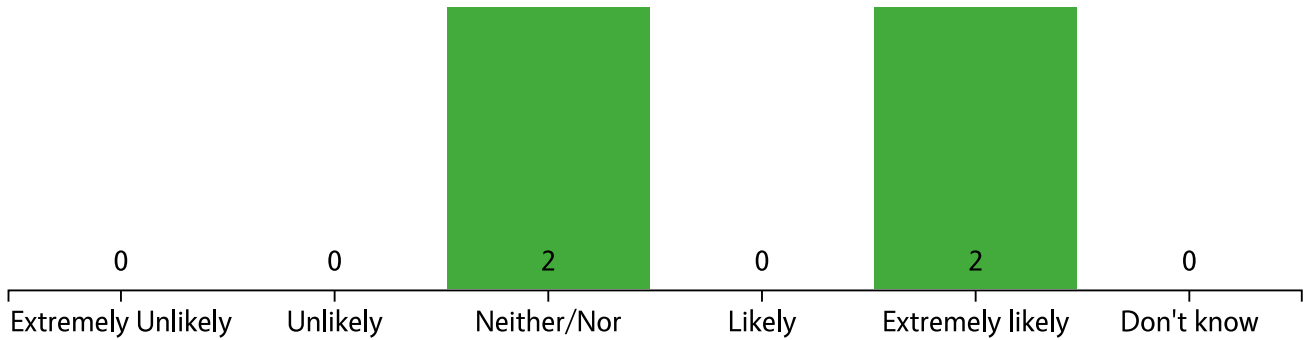
Average score this period



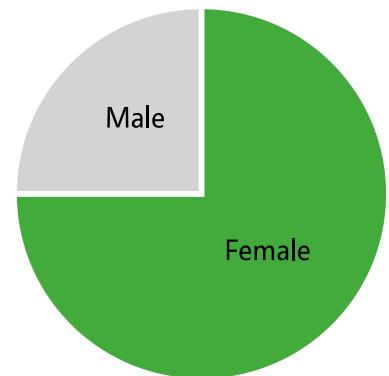
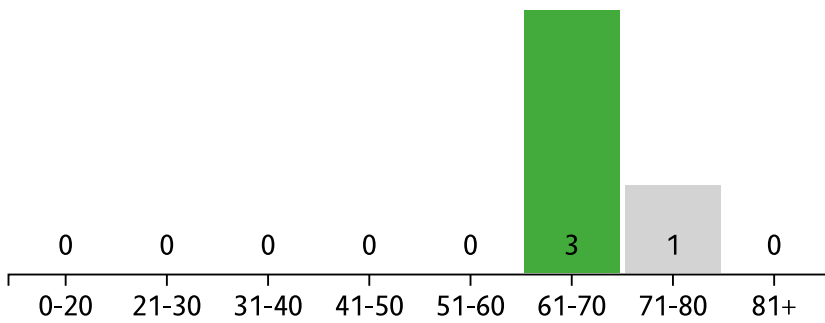
Reviews this period

4

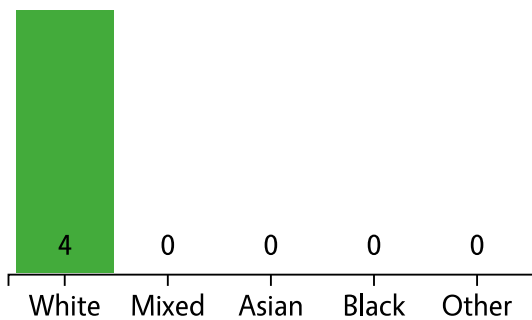
Reviews by score this period



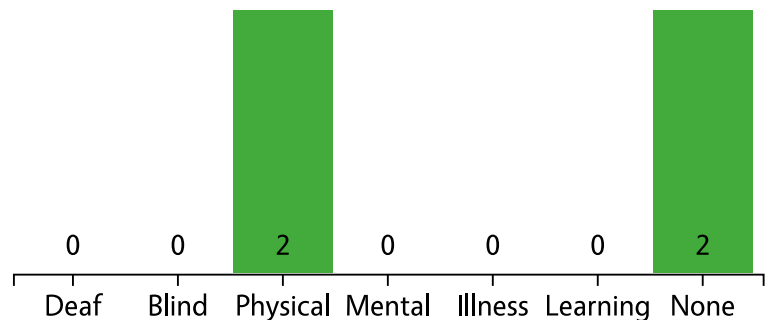
Reviews by age



Ethnicity



Long-standing conditions



5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

+ EASY TO GET APT.  
+ GIVE ME ALL THE TIME NEEDED  
+ CARING  
+ ENTHUSIASTIC APPROACH.  
- I think you're fantastic.  
I drive for Neighborhood care  
& I have only heard  
good things from all the  
patients I have driven.  
It's all due to you all

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

3

Involvement	1.00
Cleanliness	3.00
Staff	4.00
Appointment	3.00

Source: offline

Nothing was good today!  
I told the Dr I thought I had  
chest wall pain. She immediately  
decided it was heart. Up on the bed  
but no clothes taken off but had to pull  
up clothes & bra for ECG (which of course  
was normal) I felt like a pornographic bottle  
model. Then it was heartburn I said it  
wasn't. She said stop taking Naproxen &  
double dose of lansoprazole.

# 3

Involvement	5.00
Cleanliness	4.00
Staff	5.00
Appointment	3.00

Source: offline

I was listened to and medicine re prescribed.

She took lots of tests & prescribed medicine that is working & I am feeling better. MUCH better.

Your log in on computer (screen in surgery) doesn't always work - but receptionist was about to sort it out when it started.

Reception are always helpful.

Why have children toys gone? But more space &

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