

Kintbury & Woolton Hill Patient Participation Group

Minutes of the meeting held on Tuesday 13th August 2024

7.00pm at Kintbury Surgery

Welcome – Peter Mason welcome to all members including Magdalena North and Elaine Brichard as new members. Also, Simon Shaw from Healthwatch.

Present – Peter Mason (chair), Heather Howells, Gavin Smith, Magdalena North, Anne Budd, Simon Shaw, Tony Garland, Sarah Garland, Rosemary Cahill, Elaine Brichard, Jan Wells, Betty Taylor, Michael Stapley, John Willmott, Alan Cox.

Apologies – Gillian Guy, Alan Budd

1. **Minutes** - of meeting held at Woolton Hill Surgery on 14th May (circulated)
2. **Matters arising** – The phones automatically now turn on at 8.00am for emergencies, and at 8.15am for appointment booking.
3. **Simon Shaw from Healthwatch** – Simon explained his role. Healthwatch are not funded by the NHS – but by local Government. The role of Healthwatch is to act as a local independent champion for people who use health and social care services. The area covered is West Berkshire, and Simon and colleagues support PPG's in the area. The GP Access report is still outstanding (with the ICB). Various suggestions to try and increase Patient Participation included approaching local 6th form schools. Heather mentioned that our Surgery send birthday cards to 14 year olds, with information about the Practice, how to access Healthcare services and other local services aimed at supporting young patients. Gavin informed us of plans to re-start the "Virtual" PPG meetings with the aim of encouraging feedback from a wider and more inclusive group of patients, including those in Care Homes..
4. **Staffing** – Lorraine updated members. Claire Lloyd & Anne Oakshott (reception) left. Bev Culley (dispenser) and Heba Dalati (registrar) joined the team. We have students coming in to help, until new permanent staff are recruited.
5. **Rosemary Cahill** – Rosemary has arranged with the new Rector Lisa Rodrigues (North West Hampshire Benefice) to offer regular Communion at Enbridge & Broadmead Care Homes.
6. **Housing & Planning** – Peter informed us that the Wash Water housing development of 270 plus homes, has been approved (Judicial Review).

- 7. Anne Budd** – Anne gave a talk on the Hamstead Marshall Health Initiative. Due to the high percentage of older residents, the Parish Council have arranged with the Red Cross for some courses for people in the Village. These include Basic Life Support. In September, First Aid Training arranged with burns, diabetic emergencies and many other topics. Anne will report back at the next meeting.
- 8. Heather Howells** - Heather explained that 98% of GPs took part in a recent ballot had voted for collective action over the latest GP contract, and the undertaking of Primary care. She explained the rationale, and that it should not impact patients and care. It was suggested that a statement from the Surgery be made with relevant information to both PPG and patients.
- 9. Gavin Smith** – Gavin informed members of the upcoming Vaccination Program for this year. Thorngrove School have kindly given us use of their facilities again. Covid & Flu will be combined on Saturday and Sunday 12/13th October. Further details when finalised. There will be “mop up clinics” as and when. There is a new RSV respiratory Vaccine that will be for 75-79 year olds, pregnant mothers at 28 weeks and immunosuppressed patients. Again, details to follow.
- 10. Rosemary Cahill** – Rosemary introduced the possibility of a Newsletter. GP’s to speak to Adrian Parker. A 6 monthly letter was thought to be the best option. Simon Shaw would also like to have input on this.
- 11. Tony Garland** – Tony has been experiencing problems identifying residents in the Burghclere area that are registered at the Practice and those that are registered elsewhere. Dr. Howells explained that due to patient confidentiality, the Practice could not disclose any information to help with this issue. Gavin will contact nearby Practices to obtain their PPG Contact details, and forward the information to Tony. Alan Cox offered to email updates to his Parish Council.
- 12. Members reports** – Sarah was thanked for all her work with Neighbourcare are on behalf of the Surgery and patients. Gavin reported that Woolton Hill has a new boiler; Kintbury will be having one in September. Peter reported to Simon about the questionnaire he was asked to complete at West Berkshire Hospital blood clinic. Simon to look into the relevance of the questions. Rosemary told us that Gillian Guy is a Community Chaplain. Heather shared the sad news that Dr. Nick Yates, who was with the practice for 32 years, had passed away on 24.7.2024. The members requested that Heather pass on condolences.

Next meeting 12th November 2024 - 7pm at Woolton Hill

Car sharing encouraged and lifts needed for November and February meetings for those who prefer not to drive at night.