

Kintbury & Woolton Hill Patient Participation Group

Minutes of the meeting held on Tuesday 4th February 2025

7.00pm at Kintbury Surgery

Welcome – Peter Mason welcome to all members.

Present – Peter Mason (chair), Heather Howells, Gavin Smith, Magdalena North, Sarah Garland, Rosemary Cahill, Elaine Brichard, Betty Taylor, John Willmott, Gillian Guy, Lorraine Cladingboel, Maggie North, Michael Stapley, Simon Shaw, Penny Brookman, Anne Budd, Alan Cox.

Apologies – Avril Cole, Alan Budd, Amy Tropman

1. **Minutes** - of meeting held at Kintbury Surgery on 12th August November 2024 at Woolton Hill (circulated).
2. **Matters arising –**
3. **Staffing –** LC & GS Emily Archer (GP Assistant) has left. She is on the Nursing Bank Staff Rota.
Nic Czwodzinski reception/dispenser & Morgan Barton dispenser have been added to the team. Katy Spicer (NHS Digital) and Heba Dalati (Registrar) have both left – Katy in the NHS and Heba on Maternity Leave.
4. **BSL /Emergency Plan AB –** Anne reported Hamstead Marshall's BSL. Residents have taken courses from the Red Cross. Anne spoke of a recent 32 hour power outage and of the problems that ensued. As phones were down, some people had no idea of any updates. A previous list of vulnerable parishioners enabled residents to get in touch and help. It has been agreed to make an emergency plan for the future. A village meeting in the Village Hall 20/2/2025 with SSEN, TVP, WBC will be held. Anne asked about a Surgery Emergency plan, which GS and HH explained.
5. **GP Collective Action –** Heather updated us on this ongoing issue. Further actions may be taken. To be discussed at the next GMC meeting 19.3.2025.
6. **Housing/Planning –** A few odd planning applications for some properties.
7. **Dispensing update GS –** We are now on 3-4 day prescription turnaround.
8. Simon (Healthwatch Fiona Worby (Lead Officer for West Berks Healthwatch will be attending our next PPG meeting.
9. **AOB –** Gillian – ongoing praise & thanks to all staff and GP's.
Rosemary praised Dr. Dalati. Sarah Garland asked about EPS. Elaine had some questions about Dr. Toks Aluko. Peter asked about Friends and Family questionnaire. Gavin directed him to the Surgery website as there is a digital form available. He also informed us all that paper versions are available at each Surgery.

Date of next meeting Tuesday 20th May 2025 at 7.00pm at Woolton Hill.

Car sharing encouraged